

**UNFAIR TERMS IN NON-CONSUMER
CONTRACTS - COMPARATIVE ANALYSIS**
WP 2022-08

Simon Geiregat

Financial Law Institute

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Abstract

On the next pages, please find a scheme comparing the legal framework on unfair terms in non-consumer contracts in Belgium, France, Germany and the Netherlands. A comparison with harmonized EU law has been added for your convenience.

Comparisons with the rules on consumer contracts are marked against a light grey background, when applicable. When *lex specialis* applies, cells are in dark grey.

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UNFAIR TERMS IN NON-CONSUMER CONTRACTS

COMPARATIVE ANALYSIS

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On the next pages, please find a scheme comparing the legal framework on unfair terms in non-consumer contracts in Belgium, France, Germany and the Netherlands. A comparison with harmonized EU law has been added for your convenience.

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	Belgium	France	Germany	Netherlands	EU consumer law (to compare)	
Legal base	Code of Economic Law: 'Commercial practices': Arts. VI.91/1 – VI.91/10 ¹ <small>Cf. arts. VI.82 ff</small>	Commercial Code: 'Freedom of price and competition': Arts. L442-1 & -3 ² Consumer Code: 'Formation and execution of contracts': Arts. L211-1 to -3 ³ Civil Code: 'Contract contents': Art. 1171 (only)	Civil Code: 'Law of obligations': §§ 307 to 310	Civil Code: 'Law of obligations': 'General terms & conditions': Arts. 6:231 to 247	Directive 93/13	
Terminology	<i>Onrechtmatige bedingen</i> <i>Clauses abusives</i> Injust/Abusive clauses • Same terminology as consumer contracts	<i>Obligations créant un déséquilibre significatif</i> ^a	<i>Clauses abusives</i> • Together with consumer contracts	<i>Unangemessene Benachteiligung</i> Unfair disadvantage • Together with consumer contracts	<i>Onredelijk bezwarende bedingen</i> Unreasonably burdensome clauses ⁵ • Together with consumer contracts	<i>Unfair terms</i>

Field of application								
Ratione personae								
<i>Protected party</i>	<i>Onderneming</i> <i>Entreprise</i> Undertaking/Business/Enterprise ⁶ , = A. 1. (a) physical, or (b) legal person, & 2. durably pursuing economic goal or B. its associations ⁷	<small>Consumer: art. 18, 22⁹, art. 11, 2⁹</small>	[Not specified]	[Consumer ⁸ , and] Non-professional ⁹ , = 1. legal person, & 2. not acting for professional purposes ¹⁰	[Not specified]	[Not specified] • Including consumers • Including certain professionals ¹¹ (for whom most of the lists don't apply): 1. <i>Unternehmer</i> , = ¹² 1) (A) (a) physical or (b) legal person, or (B) <i>rechtsfähige Personengesellschaft</i> , = ¹³ (1) <i>Personengesellschaft</i> , & (2) capacity to receive rights and to engage in obligations & 2) acting, executing his (a) economic, or (b) independent practice, when concluding a <i>Rechtsgeschäft</i> 2. <i>Juristische Person des öffentlichen Rechts</i> 3. <i>Öffentlich-rechtlichen Sondervermögen</i>	[Not specified] • Called <i>wederpartij</i> 'co-contracting party' ¹⁴ • Including: - consumers - specific cases of representation ¹⁵ - (<i>a contrario</i>) [small undertakings] [only physical persons] <u>Excluded:</u> I. Party which, at the time of conclusion of the contract: AA. is a <u>legal person</u> which: 1) A. is a bank or financial institution ¹⁶ , or B. takes one of the following forms ¹⁷ : a. cooperative b. <i>NV</i> public ltd. c. <i>BVBA</i> private ltd. d. (1) (a) <i>Comm. V.</i> ltd. partnership or (b) <i>VOF</i> general partnership, (2) of which all partners subject to liability, are corporate enterprises e. (1) (a) <i>stichting</i> foundation or (b) <i>vereniging</i> association, (2) maintaining undertaking(s) subject to registration and producing a specific turnover and which ¹⁸ 2) A. published its statutory account, or B. did not have to do so, because it is part of a concern, or BB. employs 50 or more employees ¹⁹ , A. in fact, or B. according to the Trade Registry II. Party which uses (almost) identical clauses in its contracts ²⁰	'Consumer' ²¹ , = 'natural person who... is acting for purposes which are outside his trade, business or profession'

	Belgium		France		Germany		Netherlands		EU consumer law (to compare)
<i>Co-contracting party</i>	Onderneming <i>Entreprise</i> Undertaking/Business/Enterprise ²² , = A. 1. (a) physical, or (b) legal person, & 2. durably pursuing economic goal or B. its associations ²³ • Same as protected party!	Identical	Every person pursuing production, distribution or service activities ²⁴	Professional ²⁵ , = 1. (a) physical, or (b) legal person, & • public/private 2. acting [incl. on behalf of others] for purposes in the framework of his: a) commercial, b) industrial, c) artisan, d) independent, or e) agricultural activity ²⁶ • incl. when acting on behalf of other professionals	[Not specified]	[Not specified] • Called <i>Verwender</i> 'user' ²⁷	[Not specified] • Called <i>gebruiker</i> 'user' ²⁸		'Seller or supplier' ²⁹ , = 'natural or legal person who... is acting for purposes relating to his trade, business or profession, whether publicly owned or privately owned'
Ratione materiae									
<i>Included, in principle (contents & form)</i>	All types of contracts	Identical	All type of production, distribution and service activities ³⁰ , • Conventions de délégation de service public delegation of public service ³¹	All types of contracts • Whatever form ³²	<i>Contrat d'adhésion</i> Accession contracts, = [le contrat] qui comporte un ensemble de clauses non négociables, déterminées à l'avance par l'une des parties ³³ • Differs from the term <i>conditions générales</i> ³⁴	<i>Allgemeine Geschäftsbedingungen</i> General terms & conditions, = alle für eine Vielzahl von Verträgen vorformulierten Vertragsbedingungen, die eine Vertragspartei (Verwender) der anderen Vertragspartei bei Abschluss eines Vertrags stellt ³⁵ Whatever form ³⁶	<i>Algemene voorwaarden</i> General terms & conditions, = een of meer bedingen die zijn opgesteld teneinde in een aantal overeenkomsten te worden opgenomen ³⁷		All types of contracts • Esp. including 'pre-formulated standard contracts' ³⁸
<i>Excluded, fully</i>	A. Financial services ³⁹ • Unless Royal Decree provides otherwise (<i>quod non</i>) B. Public procurement & contracts stemming from ~ ⁴⁰ • Unless Royal Decree provides otherwise (<i>quod non</i>)	No similar exclusion			None	A. Family law, or inheritance contracts ⁴¹ B. Company law contracts ⁴²	Labour law ⁴³		
<i>Excluded, partially</i>						A. Some construction works ⁴⁴ B. Utility services ⁴⁵ C. Labour law ⁴⁶ [Conditions for all these categories:] • On specific conditions • For specific rules			
Clause types									
<i>Non-negotiated clauses only?</i>	No, all clauses	Identical	No, all clauses	No, all clauses	Yes, only clauses which are: ⁴⁷ 1. <u>non-negotiable</u> , & 2. <u>stipulated in advance</u> by one of the parties	Yes, only clauses which are <u>not individually negotiated</u> ⁴⁸	Yes, only clauses that were drafted to be <u>incorporated in 'a number of contracts'</u> ⁴⁹		Yes, only clauses that have ' <u>not been individually negotiated</u> ' ⁵⁰ , • '... shall always be regarded as not individually negotiated where it has been drafted in advance and the consumer has therefore not been able to influence the substance of the term, particularly in the context of a pre-formulated standard contract' • 'Overall assessment' to be made at contract level ⁵¹ • Professional proves negotiations ⁵²

	Belgium		France		Germany		Netherlands		EU consumer law (to compare)
Exclusions									
Essential clauses	Essential clauses ⁵³ : A. Main subject matter of the contract B. Adequacy of price & remuneration	Identical	[Not explicit]	Essential clauses ⁵⁴ : A. Main subject matter B. Adequacy of price & remuneration	Essential clauses ⁵⁵ : A. Main subject matter B. Adequacy of price & remuneration	Essential clauses [implicit] ⁵⁶	Essential clauses, = clauses indicating the essence of the duties ⁵⁷	Essential clauses ⁵⁸ A. Main subject matter B. Adequacy of price & remuneration	
Condition for exclusion	Transparency ⁵⁹ • See transparency requirement	Identical		Transparency ⁶⁰ • See transparency requirement	None	Transparency ⁶¹ • See transparency requirement	Transparency ⁶² • See transparency requirement	Transparency ⁶³ : 'In plain intelligible language'	
Statute law	[Not explicit]	Identical	[Not explicit]	[Not explicit]	[Not explicit]	Clauses incorporating statute law ⁶⁴ [Leitbild]	[Not explicit]	'Contractual terms which reflect mandatory statutory or regulatory provisions and ... international conventions'	

Open norm (criteria)

Main criterion	'Causes a manifest imbalance in the parties' rights and obligations' ⁶⁵ • Same terminology as consumer contracts, and thus as Dir	Identical + to the detriment of the consumer art. 1.8, 22°	[(Tenter de soumettre l'autre partie à) des obligations créant un déséquilibre significatif dans les droits et obligations des parties 'Significant imbalance in the parties' rights and obligations' ⁶⁶ • Same terminology as consumer contracts, and thus as Dir	Créer, au détriment du [consommateur ou] non-professionel, un déséquilibre significatif entre les droits et obligations des parties au contrat 'Significant imbalance in the parties' rights and obligations, to the detriment of the [consumer or] non-professional' ⁶⁷ • Same terminology as Dir	Créer un déséquilibre significatif entre les droits et obligations des parties au contrat 'Significant imbalance in the parties' rights' • Same terminology as consumer contracts, and thus as Dir	Den Vertragspartner des Verwenders... unangemessen benachteiligen 'Unfair disadvantage for the co-contracting party' ⁶⁸	Onredelijk bezwarend... voor de wederpartij 'Unreasonably burdensome for the co-contracting party' ⁶⁹	'Causes a significant imbalance in the parties' rights and obligations arising under the contract, to the detriment of the consumer' ⁷⁰
Additional criteria								
Good faith	No	Identical	No	No	No	<u>Necessary</u> criterion ⁷¹ : Entgegen den Geboten von Treu und Glauben	No	<u>Necessary</u> criterion (?) ⁷² : 'Contrary to the requirement of good faith'
Other clauses	Imbalance: alone or taken together with one or more other clauses ⁷³ Taken into account: all other clauses of the contract or another, dependent contract (at moment of contract closing) ⁷⁴	Identical ⁷⁵	No	Taken into account: all other clauses of the contract or another, linked contract ⁷⁶	No	[Not explicit]	Taken into account: the other content of the contract ⁷⁷	Imbalance: All of the other terms of the contract or of another contract on which it is dependent
Circumstances	All circumstances surrounding the contract conclusion (at moment of contract closing) ⁷⁸	Identical ⁷⁹	In the framework of negotiating, conclusion or execution of the contract ⁸⁰	All circumstances surrounding the contract conclusion (at moment of contract closing) ⁸¹	No	No • Contrary to consumer contracts ⁸²	[All] (other) circumstances of the case ⁸³	All circumstances attending the conclusion of the contract, at the time of conclusion of the contract ⁸⁴
Economy of the contract	Economy of the contract (at moment of contract closing) ⁸⁵	No	No	No	No	No	No	No
Custom	Commercial customs (at moment of contract closing) ⁸⁶	No	No	No	No	Commercial customs and practices as a criterion to take into account: Auf die im Handelsverkehr geltenden Gewohnheiten und Gebräuche ist angemessen Rücksicht zu nehmen ⁸⁷	No	No
Nature of contract/products	Nature of the products ⁸⁸	Identical ⁸⁹	No	No	No	[Not explicit] • Yet see § 307(2)(1)	Nature of the contract ⁹⁰	Nature of the goods or services ⁹¹

	Belgium	France	Germany	Netherlands	EU consumer law (to compare)			
<i>Transparency</i>	Transparency ⁹² as a <u>circumstance</u> • See transparency requirement	Identical ⁹³	No	No	No	Transparency as a <u>sufficient</u> criterion ⁹⁴	No	[Not explicit, but CJEU]
<i>Drafting process</i>	No	Identical	No	No	No	No	The manner in which the clauses were established ⁹⁵	No
<i>Parties' interests</i>	No	Identical	No	No	No	No	The known mutual interests of the party ⁹⁶	No

Lists								
Types								
<i>Black (no discretion)</i>	Yes Art. VI.91/4	Yes Art. VI.83	Yes Art. L442-3	Yes Art. R212-1 ⁹⁷ • Same as consumers	No	No only consumer contracts ⁹⁸ § 309 <i>Indizwirkung</i> Reflex effect possible ⁹⁹	No only consumer contracts Art. 6:236 Reflex effect possible ¹⁰⁰	No
<i>Grey (discretion)</i>	Yes Art. VI.91/5	No	No	Yes Art. R212-2 ¹⁰¹ • Same as consumers	No	Yes § 308, 1a & 1b ¹⁰² • Other provisions in § 308 are only relevant for consumer contracts ¹⁰³ , yet: • <i>Indizwirkung</i> Reflex effect possible ¹⁰⁴ - Notably if imbalance between parties ¹⁰⁵	No only consumer contracts Art. 6:237 Reflex effect possible ¹⁰⁶	No
<i>Criterion: What makes it a grey list?</i>	Party can prove otherwise			Party can prove otherwise		Wording allows for more discretion by the judiciary	Party can prove otherwise	
<i>Other</i>						'General list' of clauses to be found unfair 'in case of doubt' § 307(2)		'Indicative and non-exhaustive list' Art. 3.3 j° Annex
<i>Additional lists can be made?</i>	Yes Art. VI.97	Yes ¹⁰⁷	Yes Art. L212-1	Yes Art. L212-1	No	No	Yes Art. 6:239	No
<i>By whom?</i>	Royal Decree ¹⁰⁸ • Lot of additional criteria	Similar		Decree by CdE • Additional criterion			General order in Council ¹⁰⁹ • Lot of additional criteria	
<i>Put into practice?</i>	No	Yes		Yes				

Listed clauses								
<i>Shifting the economic risk</i>	Grey 3° <i>Zonder tegenprestatie het economische risico op een partij leggen indien die normaliter op de andere onderneming of op een andere partij bij de overeenkomst rust Placer, sans contrepartie, le risque économique sur une partie alors que celui-ci incombe normalement à l'autre entreprise ou à une autre partie au contrat</i>	Non-existent						
<i>Limitation of essential parts</i>	Grey 6° <i>De onderneming te ontslaan ... behoudens overmacht, voor het niet-uitvoeren van de essentiële verbintenissen die het voorwerp van de overeenkomst uitmaken Libérer l'entreprise ... sauf en cas de force majeure, du fait de toute inexécution des engagements essentiels qui font l'objet du contrat</i>	= Art. VI.83, 13°				'General list' § 307(2)(2) Limiting essential rights or duties is unfair, if: ¹¹⁰ 1. in case of doubt, 2. rights/duties are essential because of the nature of the contract, & 3. these rights are limited thus that there is a risk the purpose of the contract will not be reached	Equally applicable	See art. 6:236, a & 6:237, b

	Belgium	France	Germany	Netherlands	EU consumer law (to compare)
Deviation from default rules <i>General</i>	See art. VI.83, 1 ^o		'General list' § 307(2)(1) Deviating from default rules: unfair if: ¹¹¹ 1. in case of doubt, & 2. incompatible with the fundamental idea behind the default rules Equally applicable	See art. 6:237, b	
Late Payment Law	Lex Specialis Late Payment Statute Law¹¹² • Field of application: <i>Ratione materiae:</i> Transaction which leads to the delivery of goods or the provision of services for remuneration <i>Ratione personae:</i> A. Undertakings, = 'organisation... acting in the course of its independent economic or professional activity' (no consumer) B. Undertaking & public authority • Main criteria: 1. Deviation from default rules, & 2. 'Gross unfairness' for creditor, incl. 1) 'Manifest imbalance in the parties' rights and obligations' • To the detriment of the creditor 2) No objective reasons for debtor to deviate • Additional criteria: - All circumstances - Good market practices - Nature of product/service • Sanction: - Judicial revision (<i>herzien</i> <i>réviser</i>) - never more rights than default rules - Requested by creditor	Specific rules Arts. L441-10 to -16 • Not through 'unfair terms' ¹¹³ • Sanction: Administrative penalty ¹¹⁴	Specific rules § 271a • Field of application: <i>Ratione materiae:</i> All situations, except <i>die Vereinbarung von Abschlagszahlungen und sonstigen Ratenzahlungen</i> <i>Ratione personae:</i> Everyone, except when the debtor is a consumer • Criterion: 1. Deviation from default rules, & 2. 'Gross unfairness' for creditor • Sanction: - <i>Unwerksam</i> - Contract persists without clause	Specific rules § 119a and 119b • Not through 'unfair terms' See specific cases below	Lex Specialis Late Payment Dir¹¹⁵ 'A contractual term or a practice relating to the date or period for payment, the rate of interest for late payment or the compensation for recovery costs is either unenforceable or gives rise to a claim for damages if it is grossly unfair to the creditor. In determining whether a contractual term or a practice is grossly unfair to the creditor, within the meaning of the first subparagraph, all circumstances of the case shall be considered, including: (a) any gross deviation from good commercial practice, contrary to good faith and fair dealing; (b) the nature of the product or the service; and (c) whether the debtor has any objective reason to deviate...'
Unilateral will to execute	Black 1° <i>Te voorzien in een onherroepelijke verbintenis van de andere partij terwijl de uitvoering van de prestaties van de onderneming onderworpen is aan een voorwaarde waarvan de verwezenlijking uitsluitend afhankelijk is van haar wil </i> <i>Prévoir un engagement irrévocable de l'autre partie, alors que l'exécution des prestations de l'entreprise est soumise à une condition dont la réalisation dépend de sa seule volonté </i> = Art. VI.83, 1° See art. VI.83, 9°	Grey 1° <i>Prévoir un engagement ferme du [non-professionnel], alors que l'exécution des prestations du professionnel est assujettie à une condition dont la réalisation dépend de sa seule volonté</i> Black 5° <i>Contraindre le [non-professionnel] à exécuter ses obligations alors que, réciproquement, le professionnel n'exécuterait pas ses obligations de livraison ou de garantie d'un bien ou son obligation de fourniture d'un service</i>	See § 308(3) See § 309(3)(a)	See art. 6:237, d See art. 6:237, i	Compare to Annex, point 1, c) 'making an agreement binding on the consumer whereas provision of services by the seller or supplier is subject to a condition whose realization depends on his own will alone' Compare to Annex, point 1, o) 'obliging the consumer to fulfil all his obligations where the seller or supplier does not perform his'

	Belgium	France	Germany	Netherlands	EU consumer law (to compare)	
Unilateral will to cancel	<p>See art. VI.83, 7° & 8°</p> <p>See art. VI.83, 12°</p>	<p>Black 8° Interdire au [non-professionnel] le droit de demander la résolution ou la résiliation du contrat en cas d'inexécution par le professionnel de ses obligations de délivrance ou de garantie d'un bien ou de son obligation de fourniture d'un service</p> <p>Grey 8° Soumettre la résolution ou la résiliation du contrat à des conditions ou modalités plus rigoureuses pour le [non-professionnel] que pour le professionnel</p> <ul style="list-style-type: none"> • Exception for certain financial transactions¹⁶ 		<p>See § 309(2)(b) & 309(8)</p>	<p>See art. 6:236, b</p>	<p>Compare to Annex, point 1, f) 'authorizing the seller or supplier to dissolve the contract on a discretionary basis where the same facility is not granted to the consumer...'</p>
Unilateral interpretation	<p>Black 2° De onderneming het eenzijdige recht te geven om een of ander beding van de overeenkomst te interpreteren Conférer à l'entreprise le droit unilatéral d'interpréter une quelconque clause du contrat</p>	<p>≈ Art. VI.83, 6°</p>	<p>Black 4° Accorder au seul professionnel le droit de déterminer si la chose livrée ou les services fournis sont conformes ou non aux stipulations du contrat ou lui conférer le droit exclusif d'interpréter une quelconque clause du contrat</p>	<p>See § 309(2)(b)</p>	<p>Compare to Annex, point 1, m) 'giving the seller or supplier the right to determine whether the goods or services supplied are in conformity with the contract, or giving him the exclusive right to interpret any term of the contract'</p>	
Presumed acceptance	<p>Black 4° Op onweerlegbare wijze de kennisname of de aanvaarding van de andere partij vast te stellen met bedingen waarvan deze niet daadwerkelijk kennis heeft kunnen nemen vóór het sluiten van de overeenkomst Constater de manière irréfragable la connaissance ou l'adhésion de l'autre partie à des clauses dont elle n'a pas eu, effectivement, l'occasion de prendre connaissance avant la conclusion du contrat Establishing irrebuttable presumption of knowledge/acceptance of clauses the signee could not have been acquainted with</p>	<p>Similar to (but broader than) art. VI.83, 26°</p>	<p>Black 1° Constater l'adhésion du [non-professionnel] à des clauses qui ne figurent pas dans l'écrit qu'il accepte ou qui sont reprises dans un autre document auquel il n'est pas fait expressément référence lors de la conclusion du contrat et dont il n'a pas eu connaissance avant sa conclusion</p>	<p>See § 308(5) & (6)</p>	<p>Compare to Annex, point 1, i) 'irrevocably binding the consumer to terms with which he had no real opportunity of becoming acquainted before the conclusion of the contract'</p>	

	Belgium	France	Germany	Netherlands	EU consumer law (to compare)
Keeping payments after cancellation	See art. VI.83, 28° See art. VI.83, 27°	Black 9° <i>Permettre au professionnel de retenir les sommes versées au titre de prestations non réalisées par lui, lorsque celui-ci résilie lui-même discrétionnairement le contrat</i> Grey 2° <i>Autoriser le professionnel à conserver des sommes versées par le [non-professionnel] lorsque celui-ci renonce à conclure ou à exécuter le contrat, sans prévoir réciproquement le droit pour le [non-professionnel] de percevoir une indemnité d'un montant équivalent, ou égale au double en cas de versement d'arrhes au sens de l'article L. 214-1, si c'est le professionnel qui renonce</i>	See § 308(8)	See art. 6:237, 1	Compare to Annex, point 1, f) '... permitting the seller or supplier to retain the sums paid for services not yet supplied by him where it is the seller or supplier himself who dissolves the contract' Compare to Annex, point 1, d) 'permitting the seller or supplier to retain sums paid by the consumer where the latter decides not to conclude or perform the contract, without providing for the consumer to receive compensation of an equivalent amount from the seller or supplier where the latter is the party cancelling the contract'
Renunciation of means of redress	Black 3° <i>In geval van betwisting, de andere partij te doen afzien van elk middel van verhaal tegen de onderneming </i> <i>En cas de conflit, faire renoncer l'autre partie à tout moyen de recours contre l'entreprise</i>	= Art. VI.83, 22°	Grey 10° <i>Supprimer ou entraver l'exercice d'actions en justice ou des voies de recours par le [non-professionnel]...</i>		
Obligatory out-of-court settlements		Grey 10° <i>... notamment en obligeant le [non-professionnel] à saisir exclusivement une juridiction d'arbitrage non couverte par des dispositions légales ou à passer exclusivement par un mode alternatif de règlement des litiges</i>	See § 309(14)		Compare to Annex, point 1, q) 'giving the seller or supplier the possibility of transferring his rights and obligations under the contract, where this may serve to reduce the guarantees for the consumer, without the latter's agreement'

	Belgium	France	Germany	Netherlands	EU consumer law (to compare)	
Limiting redress in case of default	<p>Grey 4° Op ongepaste wijze de wettelijke rechten van een partij uit te sluiten of te beperken in geval van volledige of gedeelde wanprestatie of gebrekkige uitvoering door de andere onderneming van een van haar contractuele verplichtingen Exclure ou limiter de façon inappropriée les droits légaux d'une partie, en cas de non-exécution totale ou partielle ou d'exécution défectueuse par l'autre entreprise d'une de ses obligations contractuelles</p> <p>= art. VI.83, 30° See also art. VI.83, 7° & 8°</p>	<p>Black 6° Supprimer ou réduire le droit à réparation du préjudice subi par le [non-professionnel] en cas de manquement par le professionnel à l'une quelconque de ses obligations</p> <p>Black 7° Interdire au [non-professionnel] le droit de demander la résolution ou la résiliation du contrat en cas d'inexécution par le professionnel de ses obligations de délivrance ou de garantie d'un bien ou de son obligation de fourniture d'un service</p>				<p>Compare to Annex, point 1, b) 'inappropriately excluding or limiting the legal rights of the consumer vis-à-vis the seller or supplier or another party in the event of total or partial non-performance or inadequate performance by the seller or supplier of any of the contractual obligations...'</p>
Unilateral change	<p>Grey 1° De onderneming het recht te verlenen om zonder geldige reden de prijs, de kenmerken of de voorwaarden van de overeenkomst eenzijdig te wijzigen Autoriser l'entreprise à modifier unilatéralement sans raison valable le prix, les caractéristiques ou les conditions du contrat</p> <p>Compare art. VI.83, 2° to 5°</p>	<p>Black 3° Réserver au professionnel le droit de modifier unilatéralement les clauses du contrat relatives à sa durée, aux caractéristiques ou au prix du bien à livrer ou du service à rendre</p> <ul style="list-style-type: none"> • Exceptions for certain financial transactions¹⁷ <p>Grey 6° Réserver au professionnel le droit de modifier unilatéralement les clauses du contrat relatives aux droits et obligations des parties, autres que celles prévues au 3° de l'article R. 212-1</p> <ul style="list-style-type: none"> • Exceptions for certain financial transactions¹⁸ 			<p>Compare to Annex, point 1, k) and l) 'enabling the seller or supplier to alter unilaterally without a valid reason any characteristics of the product or service to be provided' 'providing for the price of goods to be determined at the time of delivery or allowing a seller of goods or supplier of services to increase their price without...'</p>	

	Belgium	France	Germany	Netherlands	EU consumer law (to compare)	
Automatic renewal without reasonable withdrawal term	Grey 2° <i>Een overeenkomst van bepaalde duur stilzwijgend te verlengen of te vernieuwen zonder opgave van een redelijke opzegtermijn Proroger ou renouveler tacitement un contrat à durée déterminée sans spécification d'un délai raisonnable de résiliation</i>	Compare art. VI.83, 19° & 20°		See § 309(9)	See art. 6:236, j, p, r & s & 237, k & o	Compare to Annex, point 1, h) 'automatically extending a contract of fixed duration where the consumer does not indicate otherwise, when the deadline fixed for the consumer to express this desire not to extend the contract is unreasonably early'
Absence of reasonable withdrawal term	Grey 5° <i>Onverminderd artikel 1184 van het Burgerlijk Wetboek, de partijen te verbinden zonder opgave van een redelijke opzegtermijn Sans préjudice de l'article 1184 du Code civil, engager les parties sans spécification d'un délai raisonnable de résiliation</i>	= art. VI.83, 18° (but broader?), see 11°	Grey 4° <i>Reconnaître au professionnel la faculté de résilier le contrat sans préavis d'une durée raisonnable</i> • Exceptions for certain financial transactions ¹¹⁹ Black 10° <i>Soumettre, dans les contrats à durée indéterminée, la résiliation à un délai de préavis plus long pour le [non-professionnel] que pour le professionnel</i>	See § 309(9)	See art. 6:236, j, q & r & 237, k & o See art. 6:237, l	Compare to Annex, point 1, g) 'enabling the seller or supplier to terminate a contract of indeterminate duration without reasonable notice except where there are serious grounds for doing so'
Paid-for withdrawal		Compare art. VI.83, 12°	Black 11° <i>Subordonner, dans les contrats à durée indéterminée, la résiliation par le [non-professionnel] au versement d'une indemnité au profit du professionnel</i>	See § 308(7)		
Liability disclaimers	Grey 6° <i>De onderneming te ontslaan van haar aansprakelijkheid voor haar opzet, haar zware fout Libérer l'entreprise de sa responsabilité du fait de son dol, de sa faute grave</i>	= art. VI.83, 13°		See § 309(7)(b)	See art. 6:237, f	
Disclaimer for staff	Grey 6° <i>De onderneming te ontslaan van haar aansprakelijkheid voor [het] opzet, haar zware fout ... van haar aangestelden Libérer l'entreprise de sa responsabilité du fait [du] dol, de [la] faute grave ... de ses préposés</i>	= art. VI.83, 13°, see also 29°	Black 2° <i>Restreindre l'obligation pour le professionnel de respecter les engagements pris par ses préposés ou ses mandataires</i>	Compare § 309(11)	See art. 6:237, f	Compare to Annex, point 1, n) 'limiting the seller's or supplier's obligation to respect commitments undertaken by his agents or making his commitments subject to compliance with a particular formality'
Indicating timing		See art. VI.83, 5°	Grey 7° <i>Stipuler une date indicative d'exécution du contrat, hors les cas où la loi l'autorise</i>	See § 309(1) & (3)	See art. 6:237, e	

	Belgium	France	Germany	Netherlands	EU consumer law (to compare)	
Non-proportionate damages	Grey 8° <i>In geval van niet-uitvoering of vertraging in de uitvoering van de verbintenissen van de andere partij, schadevergoedingsbedragen vast te stellen die kennelijk niet evenredig zijn aan het nadeel dat door de onderneming kan worden geleden </i> <i>Fixer des montants de dommages et intérêts réclamés en cas d'inexécution ou de retard dans l'exécution des obligations de l'autre partie qui dépassent manifestement l'étendue du préjudice susceptible d'être subi par l'entreprise</i>	= art. VI.83, 24°	Grey 3° <i>Imposer au [non-professionnel] qui n'exécute pas ses obligations une indemnité d'un montant manifestement disproportionné</i>	See § 309(5)	See art. 6:237, f	Compare to Annex, point 1, e) 'requiring any consumer who fails to fulfil his obligation to pay a disproportionately high sum in compensation'
Proof: limiting permitted evidence	Grey 7° <i>De bewijsmiddelen waarop de andere partij een beroep kan doen te beperken </i> <i>Limiter les moyens de preuve que l'autre partie peut utiliser</i>	= art. VI.83, 21°	Grey 9° <i>Limiter indûment les moyens de preuve à la disposition du [non-professionnel]</i>		See art. 6:236, k	
Proof: shifting burden			Black 12° <i>Imposer au [non-professionnel] la charge de la preuve, qui, en application du droit applicable, devrait incomber normalement à l'autre partie au contrat.</i>	See § 309(12)	See art. 6:236, k	
Retroactive discounts		Black a) <i>Beneficier retro-activement de remises, de ristournes ou d'accords de coopération commerciale </i> Retroactively benefit remissions, discounts or commercial cooperation clauses				
Most favourable pricing		Black b) <i>Beneficier automatiquement des conditions plus favorables consenties aux entreprises concurrentes par le cocontractant</i>				
Transfer of rights		See art. VI.83, 31°	Grey 5° <i>Permettre au professionnel de procéder à la cession de son contrat sans l'accord du [non-professionnel] et lorsque cette cession est susceptible d'engendrer une diminution des droits du [non-professionnel]</i>	See § 309(10)	See art. 6:236, e & f	Compare to Annex, point 1, p) 'giving the seller or supplier the possibility of transferring his rights and obligations under the contract, where this may serve to reduce the guarantees for the consumer, without the latter's agreement'

	Belgium	France	Germany	Netherlands	EU consumer law (to compare)	
Late payment (specific clauses)	<p>Lex Specialis Late Payment Statute Law¹²⁰</p> <ul style="list-style-type: none"> Field of application: <i>Ratione materiae:</i> Transaction which leads to the delivery of goods or the provision of services for remuneration <i>Ratione personae:</i> A. Undertakings, = 'organisation... acting in the course of its independent economic or professional activity' (no consumer) B. Undertaking & public authority Sanction: <ul style="list-style-type: none"> - Judicial revision (<i>herzien réviser</i>) - never more rights than default rules - Requested by creditor 			<p>Specific rules § 288</p> <ul style="list-style-type: none"> Field of application: <i>Ratione personae:</i> Everyone, except when the debtor is a consumer Sanction: <i>Unwirksam</i> 	<p>Specific rules Art. 6:96, 119a and 119b</p> <ul style="list-style-type: none"> Field of application: <i>Ratione materiae:</i> Trade agreement, = <i>de overeenkomst om baat die een of meer van de partijen verplicht iets te geven of te doen</i> <i>Ratione personae:</i> Every party must be: A. Physical person acting in the course of its profession (no consumer) B. Legal person C. Public authority 	Lex Specialis Late Payment Dir¹²¹
Interests	<p>Black Art. 7, 3rd intent <i>De betaling van interest voor betalingsachterstand uitsluiten Excluant le versement d'intérêts pour retard de paiement</i></p>		<p>§288(6) 1st & 2nd phrase <i>Eine im Voraus getroffene Vereinbarung, die den Anspruch des Gläubigers einer Entgeltforderung auf Verzugszinsen ausschließt, ist unwirksam. Gleiches gilt für eine Vereinbarung, die diesen Anspruch beschränkt ... wenn sie im Hinblick auf die Belange des Gläubigers grob unbillig ist.</i></p>	[No specific provision]	<p>Black Art. 7.2 'Excludes interest for late payment'</p>	
Recovery costs compensation	<p>Grey Art. 7, 4th intent <i>Een vergoeding van invorderingskosten ... uitsluiten Excluant l'indemnisation pour les frais de recouvrement...</i></p>		<p>§288(6) 2nd & 3rd phrase <i>Gleiches gilt [= unwirksam ist auch] für eine Vereinbarung, die den Anspruch des Gläubigers einer Entgeltforderung auf die Pauschale ... oder auf Ersatz des Schadens, der in Kosten der Rechtsverfolgung begründet ist, ausschließt oder beschränkt, wenn sie im Hinblick auf die Belange des Gläubigers grob unbillig ist. Eine Vereinbarung über den Ausschluss der Pauschale ... oder des Ersatzes des Schadens, der in Kosten der Rechtsverfolgung begründet ist, ist im Zweifel als grob unbillig anzusehen.</i></p>	<p>Art. 6:96, §4 <i>... Hiervan kan niet ten nadele van de schuldeiser worden afgeweken. No deviation possible</i></p>	<p>Grey Art. 7.3 'Excludes compensation for recovery costs'</p>	
Term for payment			<p>Grey 1a <i>Bestimmung, durch die sich der Verwender eine unangemessen lange Zeit für die Erfüllung einer Entgeltforderung des Vertragspartners vorbehält</i></p> <ul style="list-style-type: none"> [only if Verwender is no consumer] 'in doubt', is presumed to be too long: <ul style="list-style-type: none"> - over 30 days after delivery, or - over 30 days after invoice (if later) 	<p>Art. 119a, §5</p> <ul style="list-style-type: none"> Main criteria: <ol style="list-style-type: none"> 1. Deviation from default rules, & 2. 'Gross unfairness' for creditor, incl. Additional criteria: <ul style="list-style-type: none"> - Objective reasons for debtor to deviate - Deviation from good market practices - Nature of product/service 		
Term for acceptance or verification			<p>Grey 1b <i>Bestimmung, durch die sich der Verwender vorbehält, eine Entgeltforderung des Vertragspartners erst nach unangemessen langer Zeit für die Überprüfung oder Abnahme der Gegenleistung zu erfüllen</i></p> <ul style="list-style-type: none"> [only if Verwender is no consumer] 'in doubt', over 15 days is presumed to be too long 	<p>Art. 119a, §4</p> <ul style="list-style-type: none"> Main criteria: <ol style="list-style-type: none"> 1. Deviation from default rules, & 2. 'Gross unfairness' for creditor, incl. Additional criteria: <ul style="list-style-type: none"> - Objective reasons for debtor to deviate - Deviation from good market practices - Nature of product/service 		

	Belgium	France	Germany	Netherlands	EU consumer law (to compare)	
Sanction	Partial nullity ¹²²	Identical ¹²³ <u>Open norm:</u> Liability, & Damages ¹²⁴ <u>List:</u> Nullity ¹²⁵	<i>Réputée non écrite</i> ¹²⁶ <i>Réputée non écrite</i>	<i>Unwirksam</i> ¹²⁷	Identical <i>Vernietigbaar</i> ‘Annullable’ ¹²⁸	<ul style="list-style-type: none"> MSs ensure that clause shall ‘not be binding’¹²⁹ MSs ensure ‘adequate and effective means to prevent continued use of terms’¹³⁰
<i>Action required?</i>	<i>Imperative law</i> Protected party asks Court upholds	See Dir 93/13 Every stakeholder ¹³¹	‘Public order’ law ¹³²	Protected party asks Courts upholds	See Dir 93/13 <i>Imperative law</i> ¹³⁴ Protected party can choose ¹³⁵ : A. Extrajudicial annulment B. Annulment on request, by court	[See CJEU case law ¹³⁶]
<i>Remaining clauses</i>	Contract persists without clauses if possible ¹³⁷	Identical ¹³⁸	Contract persists without clauses if possible ¹³⁹	[Not explicit]	Identical Contract persists without clauses, unless clause is too closely connected to the whole contract ¹⁴¹	MSs ensure contract continues to bind if it is capable of continuing without the terms ¹⁴²

	Yes ¹⁴³	No	Yes ¹⁴⁵	No	Yes ¹⁴⁶	No Only consumer contracts Art. 6:238, §2 j° 236 & 237	Yes [Consumer contracts] Art. 5
Transparency requirement	Yes ¹⁴³	No	Yes ¹⁴⁵	No	Yes ¹⁴⁶	No Only consumer contracts Art. 6:238, §2 j° 236 & 237	Yes [Consumer contracts] Art. 5
<i>Field of application</i>	1. All contracts 2. In writing ¹⁴⁷	Identical	Contracts proposed by professional to [consumer or] non-professional	Identical	All contracts • Even if they are not <i>Allgemeine Geschäftsbedingungen</i>	Art. 6:236 & 237	1. Consumer contracts 2. In writing
<i>Condition</i>	<i>Duidelijk en begrijpelijk</i> <i>Claire et compréhensible</i> Clear and comprehensible ¹⁴⁸ • Same terminology as consumer contracts	Identical	<i>Claire et compréhensible</i> Clear and comprehensible ¹⁴⁹ • Same terminology as consumer contracts	Identical	<i>Klar und Verständlich</i> • Same terminology as consumer contracts	<i>Duidelijk & begrijpelijk</i>	Plain, intelligible language • Terminology differs from one language version to another
<i>Interpretation rule, or sanction</i>	Interpretation in function of ‘market practices that have a direct relation with the contract’ ¹⁵⁰ • Partially same terminology as consumer contracts	Most favourable ¹⁵¹	In case of doubts, most favourable interpretation for [consumer or] non-professional ¹⁵²	Identical	<i>Unwirksam</i>	Most favourable	In case of doubt... the interpretation most favourable to the consumer shall prevail

¹ Inserted by Statute Law of 4 April 2019
² Inserted by Decree 2019-359 of 24 April 2019; identical to former Art. L442-6, I, 2°
³ Inserted by Decree 2016-301 of 14 March 2016
⁴ Art. L442-1, I, 2°
⁵ Art. 233, a
⁶ Art. VI.91/3, §1
⁷ Art. I.8, 39°
⁸ Art. L212-1, 1st indent
⁹ Art. L212-2;
for lists, also see art. R212-5
¹⁰ Prelimin. art., 2nd hyphen
¹¹ § 310(1), 1st phrase
¹² § 14(1)
¹³ § 14(2)
¹⁴ Art. 6:231, c
¹⁵ Art. 6:235, §2
¹⁶ Art. 6:235, §1, a j° 2:360, §1
¹⁷ Art. 6:235, §1, a j° 2:360, §1
¹⁸ Art. 6:235, §1, a j° 2:430, §1
¹⁹ Art. 6:235, §1, b j° 2:360, §1
²⁰ Art. 6:235, §3
²¹ Art. I.1 j° 2(b)

²² Art. VI.91/3, §1
²³ Art. I.8, 39°
²⁴ Art. L442-1
²⁵ Art. L212-2
²⁶ Prelimin. art., 2nd hyphen
²⁷ § 305(1), 1st phrase
²⁸ Art. 6:231, b
²⁹ Art. I.1 j° 2(c)
³⁰ Art. L410-1
³¹ Art. L410-1
³² Art. L212-1, 1st and last indent
³³ Art. 1110, 2nd indent
³⁴ See art. 1119
³⁵ § 305(1), 1st phrase
³⁶ § 305(1), 2nd phrase
³⁷ Art. 6:231, a
³⁸ See at art. 3.2
³⁹ Art. VI.91/1, §1
⁴⁰ Art. VI.91/1, §2
⁴¹ § 310(4)
⁴² § 310(4)
⁴³ Art. 6:245
⁴⁴ § 310(1), 3rd phrase
⁴⁵ § 310(2)
⁴⁶ § 310(4)

⁴⁷ Added by Statute Law 2018-287 of 20 april 2018
⁴⁸ § 305(1), 3rd phrase
⁴⁹ Art. 6:231, a
⁵⁰ Art. 3.1 and 3.1, 1st indent
⁵¹ Art. 3.2, 2nd indent
⁵² Art. 3.2, 3rd indent
⁵³ Art. VI.91/3, §2, 3rd indent
⁵⁴ Art L212-1, 3rd indent
⁵⁵ Art. 1171, 2nd indent
⁵⁶ W. WURMNEST, “§ 307”,
Münchener Kommentar zum BGB, 2019
⁵⁷ Art. 6:231, a
⁵⁸ Art. 4.2
⁵⁹ Art. VI.91/3, §2, 3rd indent
⁶⁰ Art L212-1, 3rd indent
⁶¹ § 307(3), 3rd phrase; see W. WURMNEST, “§ 307”,
Münchener Kommentar zum BGB, 2019, n 1
⁶² Art. 6:231, a
⁶³ Art. 4.2
⁶⁴ § 307(3), 1st phrase
⁶⁵ Art. VI.91/3, §1
⁶⁶ Art. L442-1, I, 2°

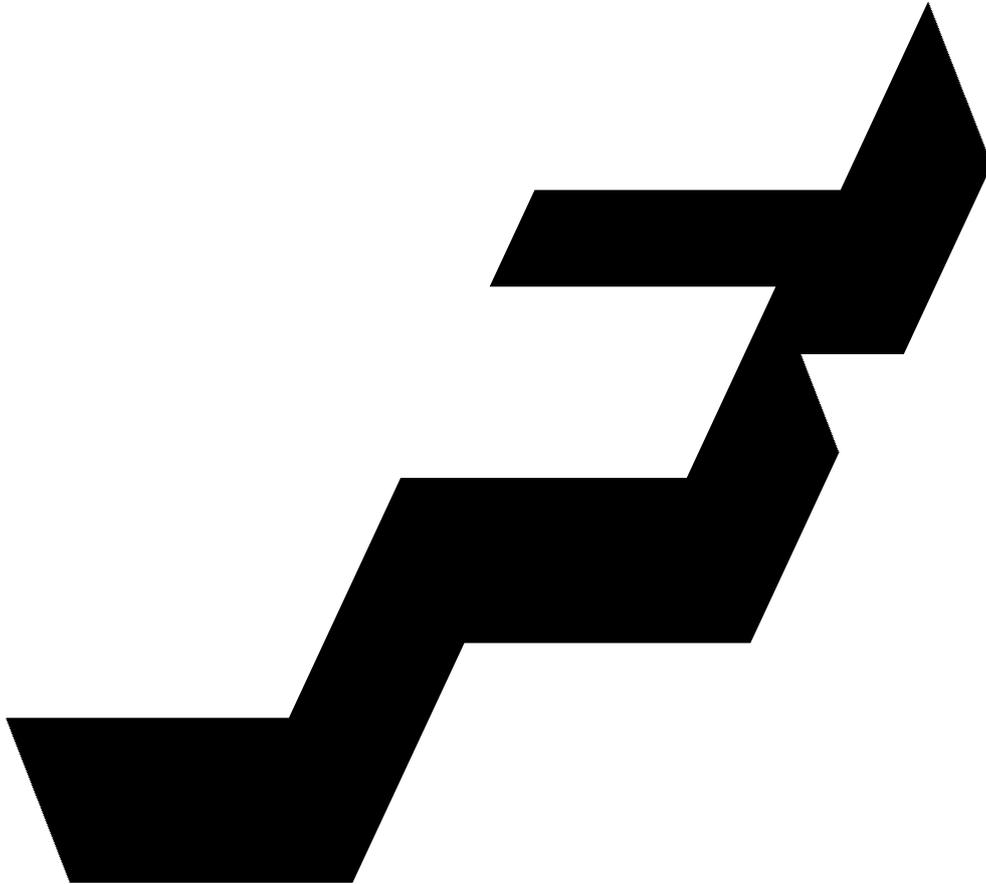
⁶⁷ Art. L212-1, 2nd indent
⁶⁸ § 307(1), 1st phrase
⁶⁹ Art. 233, a
⁷⁰ Art. 3.1
⁷¹ § 307(1), 1st phrase; see at § 242
⁷² Art. 3.1
⁷³ Art. VI.91/3, §1
⁷⁴ Art. VI.93/3, §2, 1st indent
⁷⁵ Art. I.8, 22° and art. VI.82, 1st indent
⁷⁶ Art. L212-1, 2nd indent
⁷⁷ Art. 233, a
⁷⁸ Art. VI.93/3, §2, 1st indent
⁷⁹ Art. VI.82, 1st indent
⁸⁰ Art. L442-1, I
⁸¹ Art. L212-1, 1st indent
⁸² See at § 310(3), sub 3
⁸³ Art. 233, a
⁸⁴ Art. 4.1
⁸⁵ Art. VI.93/3, §2, 1st indent
⁸⁶ Art. VI.93/3, §2, 1st indent
⁸⁷ § 310(1), 2nd phrase
⁸⁸ Art. VI.93/3, §2, 1st indent
⁸⁹ Art. VI.82, 1st indent
⁹⁰ Art. 233, a
⁹¹ Art. 4.1

⁹² Art. VI.93/3, §2, 2nd indent
⁹³ Art. VI.82, 2nd indent
⁹⁴ § 307(1), 2nd phrase
⁹⁵ Art. 233, a
⁹⁶ Art. 233, a
⁹⁷ Ex art. L212-1, 4th indent;
Decree 2016-884 of 29 June 2016
⁹⁸ See §310(1)
⁹⁹ BGH 25 January 1981, VIII ZR 35/80, NJW 1981, 1501; BGH 9 April 1981, VII ZR 194/80, NJW 1981, 1510; BGH 8 March 1984, VII ZR 349/82, NJW 1984, 1750; BGH 25 October 1995, VIII ZR 258/94, NJW 1996, 389; BGH 19 December 2007, XII ZR 13/06, NJW 2008, 1148; BGH 22 November 2012, VII ZR 222/12, NJW 2013, 856
¹⁰⁰ See e.g. W.L. VALK, “Art. 6:237 BW”, *T&C BW*, 2011
¹⁰¹ Ex art. L212-1, 5th indent;
Decree 2016-884 of 29 June 2016
¹⁰² See § 310(1)

¹⁰³ See § 310(1)
¹⁰⁴ See at n 99
¹⁰⁵ See e.g. J. BASEDOW, “§ 310”,
Münchener Kommentar zum BGB, 2019, n 12
¹⁰⁶ See at n 100
¹⁰⁷ Art. VI.85
¹⁰⁸ Art. VI.91/7
¹⁰⁹ Art. 6:239
¹¹⁰ § 307(2)(2)
¹¹¹ § 307(2)(1)
¹¹² Art. 7 Statute Law of 2 August 2002
¹¹³ See M.V. JEANNIN and J.L. FOURGOUX, “Facturation”, *JCL. Comm.*, vol. 278, 2015, n 106
¹¹⁴ Art. L441-16, 1st and 2nd indent
¹¹⁵ Art. 7 Dir 2011/7
¹¹⁶ Art. R212-4, 2nd indent
¹¹⁷ Art. R212-3 and R212-4, 1st, 3rd and 4th indent
¹¹⁸ Art. R212-3 and R212-4, 1st, 3rd and 4th indent
¹¹⁹ Art. R212-3 and R212-4, 2nd indent

¹²⁰ Art. 7 Statute Law of 2 August 2002
¹²¹ Art. 7 Dir 2011/7
¹²² Art. VI.96/6
¹²³ Art. VI.84, §1, 1st indent
¹²⁴ Art. L442-1, I
¹²⁵ Art. L442-3
¹²⁶ Art. L241-1, 1st indent
¹²⁷ § 307(1), 1st phrase j° § 135
¹²⁸ Art. 233, a
¹²⁹ Art. 6.1
¹³⁰ Art. 7
¹³¹ Art. L442-4, I
¹³² Art. L212-3 and L241-1, last indent
¹³³ See § 143
¹³⁴ Art. 6:246 and 3:40
¹³⁵ Art. 3:49 to 51
¹³⁶ For an overview, see inter alia, S. GEIREGAT, “Nietigheid en ‘meest gunstige interpretatie’”, *TPR* 2016, p 97ff; and more recent, S. GEIREGAT, “Nietigheid van onrechtmatige bedingen”

(note), to be published in *Nieuw Juridisch Weekblad* in 2019-20.
¹³⁷ Art. VI.96/6
¹³⁸ Art. VI.84, §1, 2nd indent
¹³⁹ Art. L241-1, 2nd indent
¹⁴⁰ § 306(1) and 306(3)
¹⁴¹ Art. 3:41
¹⁴² Art. 6.1
¹⁴³ Art. VI.91/2, 1st indent
¹⁴⁴ Art. VI.37, §1
¹⁴⁵ Art. L211-4 j° L211-1
¹⁴⁶ § 307(1), 2nd phrase and § 307(3), 2nd phrase
¹⁴⁷ Art. VI.91/2, 1st indent
¹⁴⁸ Art. VI.91/2, 1st indent
¹⁴⁹ Art. L211-1, 1st indent
¹⁵⁰ Art. VI.91/2, 2nd indent
¹⁵¹ Art. VI.37, §2
¹⁵² Art. L211-1, 2nd indent



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